

Antisocial behaviour policy

1 Description

Antisocial behaviour towards other plot holders or their property is not tolerated. This includes but not exclusively: verbal abuse, theft, threats, actual damage, dangerous or violent behaviour, and indecent exposure. An incident of antisocial behaviour may result in the termination or non-renewal of the tenancy of the perpetrator.

2 Process

In most cases, disputes between tenants should be resolved locally by the site manager and site committee. If the site manager and site committee are unable to resolve the situation, the site manager will refer the case to Enable L&C. If a tenant wishes to make a complaint against the site manager they should contact Enable L&C directly.

Enable L&C will seek information from both sides, and take account of recommendations from the site manager and site committee, where appropriate.

Where personal safety is at risk, the tenant should contact the police as soon as possible and in the first instance.

Theft or damage to property should be reported to the site manager. The tenant may also report the incident to the police.

3 Resolution/decision

Enable L&C will seek to settle a case to best satisfaction all round. Where this is not possible, the outcome may be termination of one or more of the tenancies.

If police involvement results in a civil or criminal charge, this may also result in termination of the allotment tenancy

4 Appeal

The Council's complaints procedure applies