HOW DO I BOOK ONLINE?

• You will receive an email from activelifestyles@enablelc.org with the activity class timetable and booking procedures (check spam folder if you haven’t received it).
• Scroll down to the bottom of the email where you will see booking procedures highlighted in yellow.
• Click on the link (highlighted in blue), it will take you to Enable’s booking page.

Important information

• Participants can book onto a class up to 7 days in advance
• All participants need to book prior to attending classes
• All classes are on a pay as you go basis
• Bookings can be cancelled no later than 2 hours before the class. The amount paid will be credited to your account.
• Equipment will be cleaned and put in place before the class by staff members.
• If you or a member of your household are showing COVID-19 symptoms, please do not attend classes.
• Always stay 2 metres apart.
• Please use the hand sanitizer provided before and after the class.
• Please come dressed for the activity as changing facilities are not always available.
• Enable reserves the right to stop classes if these measures are not adhered to.

To book and pay for the sessions you can either book online at: https://online.enablec.org/bookings or call the office on 0203 959 0030 where a member of our team can take your booking.

To book and pay online please register using the details below, select ‘I want to book classes’, choose Sport and Physical Activity as the site and select which class you want to attend from the activity drop down list.

Membership card number: XXXX
Post code: XXXX

Please do get in touch if you need any more information.

• On the left of the screen you will see a blue box, select “classes”.

Welcome to Enable Online Bookings

At Enable Leisure and Sport we believe everyone should have the chance to lead a healthy and active lifestyle.

That's why we have been working hard to inspire people to make better lifestyle choices. We aim to provide the very best opportunities in leisure.

We work on behalf of Wandsworth Council delivering a wide range of leisure services that include sports centres, Wandsworth's London Youth Games team, school sport competitions and the Get Active Wandsworth Festival.

Not a gym member? Click HERE to sign up to one of our direct debit memberships today!

Find a facility.
• A series of dropdown boxes will appear, please select and complete the following:

1. **Site:**
2. **Activity:**
3. **Date:**
4. **From:**
5. **To:**
6. **Number of Places:**
7. **Select grey “search” box**

• All classes under that criteria will appear in a grey box.
• Select the small yellow pencil or basket icon that appears next to the price.
If you haven’t logged on already please do so now, you will need to register your details before logging in.
HOW DO I REGISTER?

- Click on “Register” (highlighted in blue)
• Please add the following:

1. **Username**: choose a username that you can remember easily

2. **Email Address**: add your email address

3. **Membership card number**: you will find this highlighted in the email you received previously from activelifestyles@enabelc.org

4. **Post code**: enter the same postcode you provided the Active Lifestyles team.

5. **Security question**: select security question, do not share this information with anyone.

6. **Answer to security question**: Answer to previous question.

• Please see example below:
• Select “Register”

An email will be sent to your inbox from “donotreply@enablelc.org”, please click on the link to finish the registration process.

Check your spam folder to see if it has been sent there.
Enable Leisure & Culture - Account Activation

donotreply@enablelc.org

Hello,

Thank you for registering for online bookings. Please click on the link below to activate your account.
https://online.enablelc.org/bookings/Account/activate/dfc3ed61-db8e-413e-aba1-3187e55c9ff7

We look forward to seeing you soon.

Regards,

Enable Leisure & Sport
www.enablelc.org/els

- Click on the link highlighted in blue, it will redirect you to the login page.
• Enter your username and choose a password that you can remember easily with a minimum of 6 characters.
• Click on “Activate”
• This message will show up on your screen:

Activation Succeeded
Your account has been activated. Thank you.

• Click on “search” again in the blue box.
• Click on the basket icon next to the price.
• It will take you to “your basket” page.
Click on the “accept the terms and conditions” box and proceed to checkout.
Once you are happy with the class and time booked, click on “Proceed to Online Payment”, highlighted in a grey box.
• Select payment method (we do not accept AMEX).

• Enter payment details and follow instructions presented on your screen.
• Select “Make Payment”
Once the payment process is complete, no further action is required.
You will be able to see your session booked on your online account.

HOW TO CANCEL MY BOOKING?

If you need to cancel your booking, please contact Active Lifestyles Team no later than 2 hours before your class by email or phone:

activelifestyles@enablelc.org
020 3959 0030

A credit note will be issued to your account to use for another date/time. Please call or email the team in order to redeem your credit.

Active Lifestyles Team
Enable Leisure & Culture
020 3959 0030
activelifestyles@enablelc.org | www.enablelc.org

Enriching lives and strengthening communities through leisure and culture (registered charity no. 1172345)